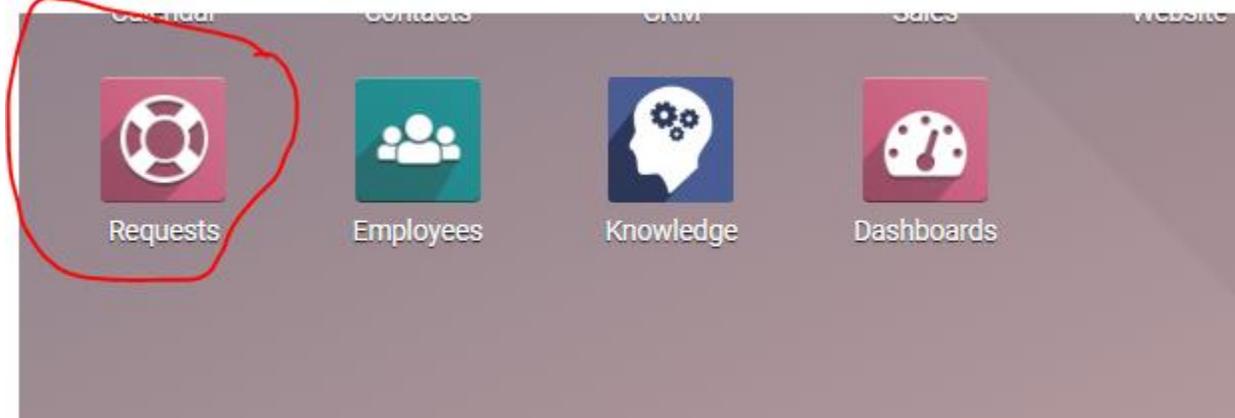
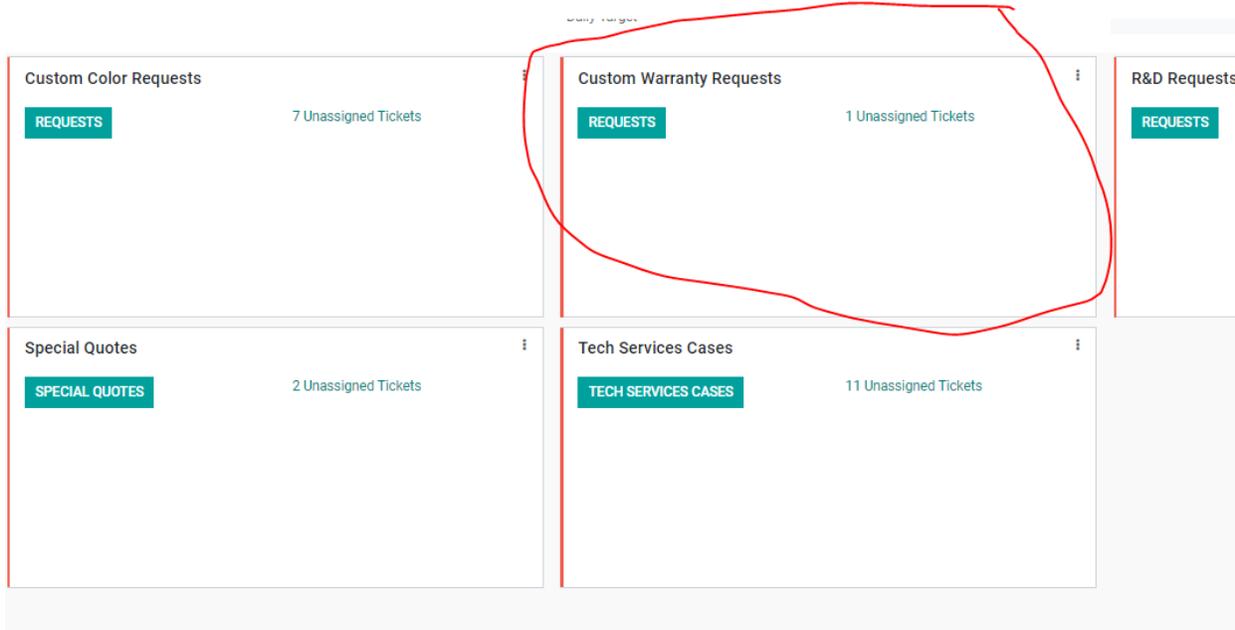


**Procedure : How to create a custom warranty request in Odoo.**

**Step 1: In Odoo, click Requests**



**Step 2: Click Custom Warranty Requests Green square**



**Step 3: Once in Custom Warranty Requests, Click Create Request Overview / Custom Warranty Requests**



**Step 4: Fill in all the required fields then click save**

SAVE

DISCARD

ASSIGN TO ME

CREATE REVISION

NEW

REVISED

IN PROGRESS

CO

Active

Helpdesk Team Custom Warranty Requests

Submitted by

Prepared By

Revision

1

Requested Completion

01/31/2020

Warranty Record

200124\_96204

Date

Number

Date Completed

Warranty Type

Customer Type

What is the Program

name

Notes...

### Zones

Which zone region?

### Products & Production Method

What products are  
being used?

Define Printer Make &  
Model

Type of Ink

Specify the Ink  
Brand/Series

Required Durability

Custom Durability

Clear Coat Used  
Instead of  
Overlamine?

Non OEM

If yes, specify brand of  
clear coat

Once the form is filled out, PM and TS will work on the custom warranty.