## Procedure : How to create a custom warranty request in Odoo.

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Employees	Knowledge	Dashboards	
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## Step 1: In Odoo, click Requests

## Step 2: Click Custom Warranty Requests Green square

Custom Color Requests	7 Unassigned Tickets	Custom Warranty Requests	1 Unassigned Tickets	 R&D Requests
Special Quotes SPECIAL QUOTES	2 Unassigned Tickets	Tech Services Cases	11 Unassigned Tickets	

## Step 3: Once in Custom Warranty Requests, Click Create

Request Overview / Custom Warranty Requests



Step 4: Fill in all the required fields then click save

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Request Overview / Custom Warranty Requests / New

SAVE DISCARD ASSIGN TO ME CREATE REVISION NEW REVISED IN PROGRESS CO Active • Helpdesk Team Custom Warranty Requests Submitted by Prepared By Requested Completion 01/31/2020 Date Revision 1 200124\_96204 Warranty Record Date Completed Number Warranty Type Estimated Revenue 0.00 Customer Type **Requested Remedies** -What is the Program name Notes. Zones Which zone region? Ŧ Products & Production Method What products are Define Printer Make & being used? Model Type of Ink Specify the Ink Brand/Series **Required Durability** Custom Durability Clear Coat Used Non OEM Instead of Overlaminate? If yes, specify brand of clear coat

Once the form is filled out, PM and TS will work on the custom warranty.