## Arlon Graphics DPF 510 & Series 3510 Cashback Promotion – Terms & Conditions

1. CASHBACK DESCRIPTION: The Arlon Graphics DPF 510 & Series 3510 Cashback Promotion ("Cashback Offer") begins on 20 May 2024, and ends at 11:59 P.M. GMT +8 on 19 July 2024, or until supplies last (the "Promotion Period").

The sponsor of this Cashback Offer is Arlon Graphics, LLC ("Sponsor"). Participating in the Cashback Offer requires unconditional acceptance and compliance with these Terms & Conditions and the decisions of the Sponsor, which shall be final and binding in all respects.

2. ELIGIBILITY: The Cashback Offer is valid only for Purchasers ("Purchaser" as defined in the paragraph below of this section) who are residents of Singapore, Malaysia, Indonesia, or Philippines and who purchases Eligible Products from authorized Arlon Distributors during the Promotion Period.

A "Purchaser" includes a corporation, company, partnership, firm, association, organization, business trust, society, and a natural person. Each individual, unaffiliated corporation, company, partnership, firm, association, organization, business trust, or society, as well as a natural person that submits a valid Cashback request within the Promotional Period is hereinafter referred to as "Entrant." "Eligible Products" are DPF 510 (all finishes and constructions) and Series 3510 (all finishes). All products must be 1.37 meters or 1.52 meters in width and 45.72 meters in length. No other products, including customized sizes or finishes, qualify for this Cashback Offer. An Entrant must purchase a minimum of ten (10) rolls of Eligible Products on a single order invoice to submit a Cashback request (mixed rolls allowed). This offer is subject to the condition of while supplies last of Eligible Products at the sole discretion of Sponsor without prior notice. Offer not valid where prohibited by law.

3. CASHBACK: This Cashback Offer applies only to purchases of Eligible Products made, and valid Cashback requests submitted and approved, within the Promotion Period. Sponsor will pay SGD \$10 cashback in local currency, per roll purchased, when a minimum of ten (10) rolls of Eligible Products are purchased on a single order invoice (mixed rolls allowed). All Cashback Offer availability is subject to while Eligible Product supplies last. A valid Cashback request requires submission of a completed DPF 510 & Series 3510 Cashback Form and a successful upload of valid proof of purchase of any Eligible Products through the promotion cashback page located at <a href="https://info.arlon.com/510promo">https://info.arlon.com/510promo</a> (the "Submission"). Failure to provide all required information or failure to complete all necessary steps will void and/or cancel cashback approval. Sponsor is not responsible for lost, late, or undelivered Submissions and/or incomplete forms. Sponsor reserves the right to cancel this Cashback Offer and institute fraud prevention measures at any time without notice. The cashback amount will be paid in the local currency. Sponsor has the exclusive right to determine the currency conversion rate, which may be revised from time to time, at Sponsor's sole discretion.

Purchasers can submit claims until 19 August 2024, and receive a cashback value of SGD \$10 per roll in local currency per Entrant when a minimum of ten (10) rolls or more are purchased on a single order invoice (mixed rolls allowed). The entrant may submit multiple order invoices multiple times during the promotion period. All submissions must contain valid proof of purchase to be eligible for cashback. A valid proof of purchase must contain a purchase date between 20 May 2024 and 19 July 2024 visible on the proof of purchase, an invoice number, a purchase order number, and at least ten (10) rolls on a single order invoice featuring Eligible Products listed above in Section 2 (mixed rolls allowed). Cashbacks cannot be transferred or substituted. Cashbacks will only be paid electronically, via PayPal® or eGift Card, based on the recipient's selection. Cashbacks paid via PayPal® or eGiftCard will be confirmed via email. Payments will start being sent out fourteen (14) business days after the submission deadline on 19 August 2024.

A PayPal® account is required to receive payment through PayPal®. The Entrant is responsible for a PayPal® account capable of receiving cashback payments from Sponsor. This Offer is not sponsored, endorsed, administered by, or associated with PayPal®. When accepting payment via PayPal®, Entrants may be subject to third-party data policies, terms of use, and/or third-party fees. Entrants selecting PayPal® as their desired payment option will only receive cashback via their PayPal® account identified in the Submission. Entrant's email and/or

phone number must be associated with Entrant's PayPal account. Incorrect PayPal® account information will prevent and/or delay distribution of the cashback.

4. PRIVACY: Any personal information supplied by the participant will be subject to Sponsor's privacy policy posted at <a href="https://www.arlon.com/na\_en/legal/global-privacy-policy-na-en.">https://www.arlon.com/na\_en/legal/global-privacy-policy-na-en.</a>. The information collected may include the Entrant's name, Entrant's email address, Entrant's employer, and name of Purchaser. Sponsor may disclose this information to third parties. If Entrant does not provide required information at time of Submission, Sponsor may deem Entrant as ineligible to participate in the Cashback Offer and refuse Entrant's Cashback request.

If Entrant "opts-in" to receive information about the Sponsor's events, products, and services at the time of Submission, Sponsor may use Entrant's information to provide Entrant with information about the Sponsor's events, products, and services, including via post, telephone, email, and SMS, and may disclose the information to third parties. Entrant may advise Sponsor at any time if such information is no longer welcome, by contacting the Sponsor using the contact details available at <a href="https://www.arlon.com/na\_en/legal/global-privacy-policy-na-en.">https://www.arlon.com/na\_en/legal/global-privacy-policy-na-en.</a>
Sponsor may continue to provide Entrant with this information until advised otherwise by Entrant.
Sponsor and Sponsor's associates may be located in areas other than the United States or Canada. As a result, personal information collected and held by Sponsor may be transferred to locations in areas other than the United States or Canada.

If Entrant has any concerns or queries about the way personal information is handled by Sponsor, Entrant should contact Sponsor using the contact details available at <a href="https://www.arlon.com/na\_en/legal/global-privacy-policy-na-en">https://www.arlon.com/na\_en/legal/global-privacy-policy-na-en</a>. A copy of Sponsor's privacy policy, regarding the handling of Entrants' personal information, is available at <a href="https://www.arlon.com/na\_en/legal/global-privacy-policy-na-en">https://www.arlon.com/na\_en/legal/global-privacy-policy-na-en</a>. Sponsor's privacy policy provides information to Entrant about gaining access to or seeking correction of personal information Sponsor has received from Entrant.

5. LIMITATION OF LIABILITY: Sponsor assumes no responsibility or liability for (a) any incorrect or inaccurate entry information, or for any faulty or failed electronic data transmissions; (b) any unauthorized access to, or theft, destruction or alteration of entries at any point in the operation of this Cashback Offer; (c) any technical malfunction, failure, error, omission, interruption, deletion, defect, delay in operation or communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, camera, computers or providers utilized in any aspect of the operation of the Cashback Offer; (d) inaccessibility or unavailability of any network or wireless service, the Internet or website or any combination thereof; (e) suspended or discontinued Internet, wireless or landline phone service; (f) any injury or damage to participant's or to any other person's computer or mobile device which may be related to or resulting from any attempt to participate in the Cashback Offer or download of any materials that relate to the Cashback Offer; (g) any personal injury or loss arising out of the Cashback Offer, including without limitation defects or warranty related issues; (h) inability of the Purchaser to take possession of the Cashback Offer.

If, for any reason, the Cashback Offer is not able to run as planned for any reason, including but not limited to, computer virus, tampering, unauthorized intervention, fraud, technical failures, or any other causes which may corrupt or affect the administration, security, fairness, integrity or proper conduct of this Cashback Offer, the Sponsor reserves the right at its sole discretion to cancel, terminate, modify or suspend the Cashback Offer in whole or in part. In such an event, Sponsor shall immediately suspend all drawings and prize awards, and Sponsor reserves the right to award any remaining Cashback Offers (up to the total approximate retail value or ARV as set forth in these Official Rules) in a manner deemed fair and equitable by Sponsor. The Sponsor, its affiliates, nor any related party shall have any further liability to any participant in connection with the Cashback Offer.

6. INDEMNIFICATION: Participant agrees to indemnify, defend and hold harmless Sponsor, its affiliates, any related parties and their respective successors and assigns, from and against any and all claims, demands, liabilities, costs or expenses whatsoever, including, without limitation, legal fees and disbursements resulting directly or indirectly from: (i) entry in the Cashback Offer or acceptance of a Cashback sum, (ii) a breach of any of the Official Rules; (iii)

access, use or inability to access or use the Cashback website content or other content to which the Cashback website is or may be linked to from time to time; (iv) the use of, reliance on, publication, communication or distribution, uploading or downloading of anything on or from the Cashback website; (v) infringement of another's copyright or trademark rights; (vi) a violation of any law or regulation; and/or (vii) possession or use of the Cashback Offer.

- 7. OWNERSHIP OF MATERIALS: Except as otherwise set forth herein, no part of the materials available through the Cashback website or any other Sponsor website or which may be provided by the Sponsor as part of the Cashback Offer may be copied, photocopied, reproduced, translated or reduced to any electronic medium, in whole or in part without the prior written consent from Sponsor. Any reproduction in any form, without permission of Sponsor, is prohibited. All materials contained on the Cashback Offer's websites are protected by United States copyright and trademark law and may not be reproduced, distributed, transmitted, displayed, published or broadcast for any purpose whatsoever, including commercial, non-commercial, educational or personal use without the prior written consent from Sponsor.
- 8. OFFICIAL RULES: To obtain a copy of these Official Rules, send your request along with a stamped, self-addressed envelope to ARLON GRAPHICS LLC cc: DPF 510 & Series 3510 Cashback Promotion to 200 Boysenberry Lane, Placentia, CA 92870. Requests for the name of the winners must be received no later than 19 August 2024.
- 9. MODIFICATION OF OFFICIAL RULES: Sponsor may change the terms and conditions of these Official Rules at any time, by posting notice of such a change on the Cashback website.

ARLON GRAPHICS LLC's CONTACT INFORMATION: Marketing Department | 200 Boysenberry Ln, Placentia, CA 92870 | marketing@arlon.com

10. GENERAL: If any provision of these Official Rules is rendered by a court or governmental agency of competent jurisdiction to be invalid, illegal, or unenforceable, such invalidity, illegality or unenforceability shall not affect the remainder of the Official Rules, which shall remain in full force and effect and be enforced in accordance with their remaining terms.

The waiver by Sponsor of a breach or default of any of the provisions of these Official Rules shall not be construed as a waiver of any succeeding breach of the same or other provisions; nor shall any delay or omission on the part of Sponsor to exercise or avail itself of any right, power or privilege that it has or may have hereunder operate as a waiver of any breach or default.

These Official Rules, by their nature, survive termination of the Cashback Offer.

11. DISPUTES: This Cashback Offer is governed by the laws of California without regard to conflict of law doctrines. As a condition of participating in this Cashback Offer, the participant agrees that any and all disputes that cannot be resolved and causes of action arising out of or connected with the Cashback Offer, shall be resolved individually, without resorting to any form of class action, exclusively before a court located in California having jurisdiction. Further, in any such dispute, under no circumstances shall the participant be permitted to obtain awards for, and hereby waives all rights to, punitive, incidental, or consequential damages, including reasonable attorney's fees, other than participant's actual out-of-pocket expenses (i.e. costs associated with entering this Cashback Offer).